**MTN Nigeria Communication Plc**

To whom it may concern:

**Application for SIM Replacement by Proxy**

I, \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ wish to request SIM Replacement by Proxy.

The Proxy is my \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ (*state relationship with proxy*).

Reason for requesting a Proxy SIM Replacement is \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_

(e.g*. I lost my phone and SIM while travelling to Ghana*)*.*

|  |
| --- |
| **My Details**  |
| Name:  |  |
| Phone number  |  |
| Alternative phone number  |  |
| Address  |  |
| National Identification Number (NIN) |  |

|  |
| --- |
| **My Usage Details**  |
| Last recharge amount  |  |
| Year of SIM activation |  |
| 3 frequently called numbers |  |

|  |  |
| --- | --- |
| **Proxy Details**  |  |
| Name |  |
| Phone number  |  |
| Address  |  |
| National identification Number (NIN) |  |

***Required Documents:***

1. *Requester’s Photo Identity: NIN/International Passport Data page (if outside the country).*
2. *Affidavit by court or notary public, detailing reason for proxy request.*
3. *Proof of ownership: SIM Pack/eSIM QR Profile or Affidavit in the absence of SIM Pack/eSIM.* **(NB: *One affidavit can be used detailing reasons for unavailability of “proof of ownership” & “proxy request”*)*.***

**Indemnity Clause**

I have authorized this SIM replacement by a proxy because I am out of the country and hereby indemnify MTN from any challenges/issues that might arise as a result of this SIM Replacement.

|  |  |
| --- | --- |
| Requester (Full Name): \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ | Proxy (Full Name): \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_  |
| Signature: \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ | Signature: \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ |
| Date: \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_  | Date: \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ |

**Note: -** *Your Proxy must be an existing MTN customer for more than 30days and with a valid NIN*

*Your Proxy must not have stood in as a proxy for another customer within the last 90 days. Your Proxy should visit any of our store with hardcopies of listed documents and signed request letter*.